

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President and SovanTripathy, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/ 209 (4)

Date: 29/05/2025

Present:

**Sri A.K. Satapathy, President
Sri Sovan Tripathy, Member(Finance)**

1	Case No.	BRL/212/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Rajiblochan Pradhan At-Jhumpabira, Po-Tuhilamal, Dist-Deogarh		4141-1208-0208	8018820797
3	Respondent/s	SDO (Elect), TPWODL, Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	16.05.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	16.05.2025			
9	Date of Order	29/05/2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

appeared

For the Complainant- Rajiblochan Pradhan

Represented by Madhusudan Pradhan

For the Respondent - SDO(Elect.), TPWODL, Deogarh



GRF Case No- BRL/212/2025

(1) Rajiblochan Pradhan
At-Jhumpabira,
Po-Tuhilamal,
Dist-Deogarh
Consumer No.- 4141-1208-0208

COMPLAINANT

VRS

(1) SDO (Elect.), TPWODL, Deogarh

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


(Sovan Tripathy)

Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President

Grievance Redressal Forum*
TPWODL, Burla - 768017

- Copy to:** - (1) Rajiblochan Pradhan, At-Jhumpabira, Po-Tuhilamal, Dist-Deogarh.
(2) Sub-Divisional Officer (Elect.) Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/212/2025)

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. 11

No. 2103 Consumer No. 414112080208

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name - Rajib Lochan Pradhan
Po - Tuhilamal
Via - Ramanal

mob - 8018820797

Dist - Deogarh

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

SBO - TPWODL, Deogarh

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

କମ୍ପ୍ଲେନ୍ଟ ନାମକର ମୂଳ କାର୍ଯ୍ୟକ୍ରମ
ନିମ୍ନଲିଖିତ ଅନୁସାରେ । କମ୍ପ୍ଲେଟ୍ ମା' ହେଉଥିବା
କାର୍ଯ୍ୟକ୍ରମ କାର୍ଯ୍ୟକ୍ରମ ନାହିଁ ।

- (4) Relief sought.

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - ~~Thimpabira~~ Thimpabira

Date: - 16/05/2025

~~Father of~~ Madhusudan Pradhan

* Please add additional sheets if necessary

Signature of the Applicant

(Father of Rajib Lochan Pradhan)

the bill is on actual basis,
Hence the bill is correct, the
consumer has been advised to
apply before 1.30, for installment
if he desires,

there is no further scope
for revision and hence
no merit in the case,
Hence disposed off.



16.05.2025