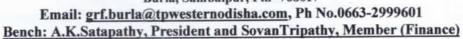
## Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017





Ref: GRF/Burla/Div/DED/ (Final Order)/ 209 (

Date: 99/05/2025

Present:

Sri A.K. Satapathy, President

Sri Sovan Tripathy, Member(Finance)

1	Case No.	BRL/212/2025								
		Name & Address				Cons	umer No	Contact N	Vo.	
2	Complainant/s	Rajiblochan Pradhan At-Jhumpabira, Po-Tuhilamal, Dist-Deogarh				4141-1	4141-1208-0208		7	
3	Respondent/s	SDO (Elect), TPWODL,Deogarh  Division D.E.D, TPWODL, Deogarh								
4	Date of Application	16.05.2025								
		1. Agreement/Termination X 2				2. Billing l	. Billing Disputes √			
	In the matter of-	3. Classification/Reclassification of Consumers				4. Contrac	t Der	nand /	X	
					X	The state of the s	tion of Eq tus of Cons	uipment & umer	X	
5		7. Interruptions			X		- M		X	
5					X	10.Quality			X	
		11. Security Deposit / Interest X 12				12.Shifting of Service Connection & equipments				
		13. Transfer of Consumer X 14 Ownership					4. Voltage Fluctuations			
		15. Others (Specify) -X								
6	Section(s) of Electricity Act	et, 2003 involved								
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √								
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004								
		3. OERC Conduct of Business) Regulations,2004								
		4. Odisha Grid Code (OGC) Regulation,2006								
		5. OERC (Terms and Conditions for Determination of Tariff)								
		Regulations,2004 6. Others								
8	Date(s) of Hearing	16.05.2025								
9	Date of Order	29/05/2025								
10	Order in favour of		lainant	Respon	den	t	(	Others	1	
11	Details of Comperawarded, if any.	NIL.								

camp: ESO Office, Reamal, TPWODL, Deogarh

eared

r the Complainant- Rajiblochan Pradhan

Represented by Madhusudan Pradhan

For the Respondent - SDO(Elect.), TPWODL, Deogarh



GRF Case No- BRL/212/2025

(1) Rajiblochan Pradhan At-Jhumpabira, Po-Tuhilamal, Dist-Deogarh Consumer No.- 4141-1208-0208 COMPLAINANT

VRS

(1) SDO (Elect.), TPWODL, Deogarh

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

(Sovan Tripathy)
Member (Finance)

Member Grievance Redressal Forum TPWODL, Burla - 768017 (A.K.Satpathy)

President President Grievance Redressal Forum\* TPWODL, Burla - 768017

Copy to: - (1) Rajiblochan Pradhan, At-Jhumpabira, Po-Tuhilamal, Dist-Deogarh.

(2) Sub-Divisional Officer (Elect.) Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/212/2025)

GRIEVANCE REDRESSAL FORUM,

Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail: grf.burla@tnwesternodisha.com

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	GRIEVANCE REDRESSAL FORUM	A

Complaint No	Consumer No.414112080208
(1) The name, detail address and telephone n	no/mobile no. of the complainant with consumer no.
Name-Raiiblochan pradhan Po-Tunilanal	nob-8018820.797
via-Reamal pisto	)eogath
	address of the officer, against whose action/

SBO-TWOOL. DeogaTh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

- (4) Relief sought.
- Any interim relief sought, pending final decision. (5)
- (6)Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
- (8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Thip hatila Thim pahina

Date: - 16/05/2025

Father Ob Madhu Swan fred Com

Signature of the Applicant

(Father of Rajis Lochour Bradhour)

\* Please add additional sheets if necessary

the bell is on Actual basse,
Hence the bell in correct, the
consumer has been adviced to
apply before 1.150, he surhallments

there is no histhin scope he oversein and hence wo ment is the care, Hence elispoured off,

16,05,2025

and a supply have